



IMPROVING YOUR ZABBIX USER EXPERIENCE WITH THE NEWEST TAG, FILTER, AND GUI FEATURES AND BEST PRACTICES

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IMPROVING THE ZABBIX USER EXPERIENCE

Multiple new UX improvements have been added between Zabbix 5.0 LTS and Zabbix 6.0 LTS

- ✓ Major focus on improving the Zabbix GUI workflow and making it more streamlined
- ✓ Using tags in templates to make searching and filtering information more useful
- ✓ Making Zabbix configuration and daily workflows simpler for new users
- ✓ Improving the configuration and management of Zabbix components
- ✓ More improvements coming in next major releases



Improving your Zabbix user experience with the newest Tag, Filter, and GUI features and best practices

OFFICIAL TEMPLATE IMPROVEMENTS

IMPROVED TEMPLATE TAGS

Template tags have been improved with the goal of improved usability and filtering

- ✓ Each official template now contains class and target tags
- ✓ The *class* tag contains the type of endpoint that this template is used for – *database, network, service, etc.*
- ✓ The *target* tag specifies the endpoint vendor, model and other detailed information

☐ Name ▲	Hosts	Items	Triggers	Graphs	Dashboards	Discovery	Web	Linked templates	Linked to templates	Tags
☐ AIX by Zabbix agent	Hosts	Items 43	Triggers 10	Graphs 4	Dashboards 1	Discovery 2	Web			class: os target: aix
☐ Alcatel Timetra TIMOS SNMP	Hosts	Items 18	Triggers 9	Graphs 3	Dashboards 1	Discovery 6	Web			class: network target: alcatel target: alcatel-timetra
☐ Apache ActiveMQ by JMX	Hosts	Items	Triggers	Graphs	Dashboards	Discovery 2	Web			class: application target: apache-activemq
☐ Apache by HTTP	Hosts	Items 22	Triggers 5	Graphs 3	Dashboards 1	Discovery 1	Web			class: software target: apache
☐ Apache by Zabbix agent	Hosts 2	Items 26	Triggers 6	Graphs 4	Dashboards 1	Discovery 1	Web			class: software target: apache
☐ Apache Cassandra by JMX	Hosts	Items 67	Triggers 6	Graphs 7	Dashboards	Discovery 1	Web			class: database target: apache-cassan...
☐ Apache Kafka by JMX	Hosts	Items 62	Triggers 11	Graphs 9	Dashboards	Discovery 3	Web			class: application target: apache-kafka
☐ Apache Tomcat by JMX	Hosts	Items 1	Triggers 1	Graphs	Dashboards	Discovery 4	Web			class: software target: tomcat
☐ APC Smart-UPS 2200 RM SNMP	Hosts	Items 25	Triggers 22	Graphs 3	Dashboards 1	Discovery 6	Web			class: power target: apc target: apc-smart-ups-...
☐ APC Smart-UPS 3000 XLM SNMP	Hosts	Items 25	Triggers 22	Graphs 3	Dashboards 1	Discovery 6	Web			class: power target: apc target: apc-smart-ups-...
☐ APC Smart-UPS RT 1000 RM XL SNMP	Hosts	Items 25	Triggers 22	Graphs 3	Dashboards 1	Discovery 6	Web			class: power target: apc target: apc-smart-ups-...
☐ APC Smart-UPS RT 1000 XL SNMP	Hosts	Items 25	Triggers 22	Graphs 3	Dashboards 1	Discovery 6	Web			class: power target: apc target: apc-smart-ups-...
☐ APC Smart-UPS SRT 5000 SNMP	Hosts	Items 25	Triggers 22	Graphs 3	Dashboards 1	Discovery 6	Web			class: power target: apc target: apc-smart-ups-...
☐ APC Smart-UPS SRT 8000 SNMP	Hosts	Items 25	Triggers 22	Graphs 3	Dashboards 1	Discovery 6	Web			class: power target: apc target: apc-smart-ups-...
☐ APC UPS Galaxy 3500 SNMP	Hosts	Items 25	Triggers 22	Graphs 3	Dashboards 1	Discovery 6	Web			class: power target: apc target: apc-ups-galaxy...
☐ APC UPS SNMP	Hosts	Items 25	Triggers 22	Graphs 3	Dashboards 1	Discovery 6	Web			class: power target: apc
☐ APC UPS Symmetra LX SNMP	Hosts	Items 25	Triggers 22	Graphs 3	Dashboards 1	Discovery 6	Web			class: power target: apc target: apc-ups-symm...
☐ APC UPS Symmetra RM SNMP	Hosts	Items 25	Triggers 22	Graphs 3	Dashboards 1	Discovery 6	Web			class: power target: apc

IMPROVED TEMPLATE TAGS

This makes template filtering a lot more streamlined:

≡ Templates

Create templateImport

Filter

Host groups

type here to search

Select

Linked templates

type here to search

Select

Name

Tags

And/Or

Or

class

Contains

os

Remove

target

Contains

linux

Remove

Add

Apply

Reset

☐	Name ▲	Hosts	Items	Triggers	Graphs	Dashboards	Discovery	Web	Linked templates	Linked to templates	Tags
☐	Linux by Prom	Hosts	Items 34	Triggers 12	Graphs 7	Dashboards 2	Discovery 3	Web			class: os target: linux
☐	Linux by Zabbix agent	Hosts 12	Items 42	Triggers 14	Graphs 8	Dashboards 2	Discovery 3	Web			class: os target: linux
☐	Linux by Zabbix agent active	Hosts	Items 41	Triggers 14	Graphs 8	Dashboards 2	Discovery 3	Web			class: os target: linux
☐	Linux SNMP	Hosts	Items 26	Triggers 10	Graphs 5	Dashboards 2	Discovery 5	Web			class: os target: linux

Displaying 4 of 4 found

IMPROVED ITEM TAGS

Items in official templates are tagged with the *Component* tag, representing the monitored component

☐	Name ▲	Triggers	Key	Interval	History	Trends	Type	Status	Tags
☐	... Active virtual pages		system.stat[memory,avm]	1m	1w	365d	Zabbix agent	Enabled	component: memory
☐	... Amount of data transferred		system.stat[disk,bps]	1m	1w	365d	Zabbix agent	Enabled	component: storage
☐	... Available memory	<u>Triggers</u> 1	vm.memory.size[available]	1m	1w	365d	Zabbix agent	Enabled	component: memory
☐	... Checksum of /etc/passwd	<u>Triggers</u> 1	vfs.file.cksum[/etc/passwd,sha256]	1h	1w	365d	Zabbix agent	Enabled	component: security
☐	... Context switches per second		system.cpu.switches	1m	1w	365d	Zabbix agent	Enabled	component: cpu
☐	... CPU available physical processors in the shared pool		system.stat[cpu,app]	1m	1w	365d	Zabbix agent	Enabled	component: cpu
☐	... CPU entitled capacity consumed		system.stat[cpu,ec]	1m	1w	365d	Zabbix agent	Enabled	component: cpu
☐	... CPU idle time		system.stat[cpu,id]	1m	1w	365d	Zabbix agent	Enabled	component: cpu
☐	... CPU iowait time	<u>Triggers</u> 1	system.stat[cpu,wa]	1m	1w	365d	Zabbix agent	Enabled	component: cpu
☐	... CPU logical processor utilization		system.stat[cpu,lbusy]	1m	1w	365d	Zabbix agent	Enabled	component: cpu
☐	... CPU number of physical processors consumed		system.stat[cpu,pc]	1m	1w	365d	Zabbix agent	Enabled	component: cpu
☐	... CPU system time		system.stat[cpu,sy]	1m	1w	365d	Zabbix agent	Enabled	component: cpu

IMPROVED TRIGGER TAGS

Triggers in official templates are tagged with the *scope* tag, representing the monitored component

✔ Currently 5 tag values are used: *availability*, *performance*, *notification*, *security*, *capacity*

☐	Severity	Name ▲	Operational data	Expression	Status	Tags
☐	Warning	/etc/passwd has been changed		<code>last(/AIX by Zabbix agent/vfs.file.cksum[/etc/passwd,sha256],#1)<>last(/AIX by Zabbix agent/vfs.file.cksum[/etc/passwd,sha256],#2)</code>	Enabled	scope: security
☐	Warning	Disk I/O is overloaded		<code>avg(/AIX by Zabbix agent/system.stat[cpu,wa],5m)>20</code>	Enabled	scope: performance
☐	Information	Host information was changed		<code>last(/AIX by Zabbix agent/system.uname,#1)<>last(/AIX by Zabbix agent/system.uname,#2)</code>	Enabled	scope: notice
☐	Information	Hostname was changed		<code>last(/AIX by Zabbix agent/system.hostname,#1)<>last(/AIX by Zabbix agent/system.hostname,#2)</code>	Enabled	scope: notice
☐	Average	Lack of available memory on server		<code>last(/AIX by Zabbix agent/vm.memory.size[available])<20M</code>	Enabled	scope: capacity scope: performance
☐	Warning	Processor load is too high		<code>avg(/AIX by Zabbix agent/system.cpu.load[percpu,avg1],5m)>5</code>	Enabled	scope: performance
☐	Information	Server has just been restarted		<code>change(/AIX by Zabbix agent/system.uptime)<0</code>	Enabled	scope: notice
☐	Warning	Too many processes		<code>avg(/AIX by Zabbix agent/proc.num[,],5m)>300</code>	Enabled	scope: performance
☐	Warning	Too many processes running		<code>avg(/AIX by Zabbix agent/proc.num[,run],5m)>30</code>	Enabled	scope: performance
☐	Average	Zabbix agent is not available (for {AGENT.TIMEOUT})		<code>max(/AIX by Zabbix agent/zabbix[host,agent,available],{\$AGENT.TIMEOUT})=0</code>	Enabled	scope: availability

TEMPLATE LINKAGES FOR OFFICIAL TEMPLATES

Official templates are now fully self-contained. They do not depend on linkages to external templates.

✔ Now it is easier to transfer templates between environments and import new official templates

≡ Templates

All templates / Linux by Zabbix agent Items 42 Triggers 14 Graphs 8 Dashboards 2 Discovery rules 3 Web scenarios

Templates Tags 2 Macros 26 Value mapping 4

* Template name Linux by Zabbix agent

Visible name Linux by Zabbix agent

Templates type here to search

Select

* Groups Templates/Operating systems X

type here to search

Select

Description

Official Linux template. Requires agent of Zabbix 3.0.14, 3.4.5 and 4.0.0 or newer.

Known Issues:

Description: Network discovery. Zabbix agent as of 4.2 doesn't support items such as net.if.status, net.if.speed.

Update

Clone

Full clone

Delete

Delete and clear

Cancel



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IMPROVED GUI NAVIGATION

HOST CREATION FORM

The host creation form now opens as a popup window

- ✓ The host creation is now also available in *Monitoring – Hosts*
- ✓ This means, that you don't have to navigate to a separate page to create a host

Templates are now assigned to hosts in the main Host creation tab

- ✓ Less clicking around between different tabs

HOST CREATION FORM

Hosts

Create host

<

Filter

Hosts

Host groups

Discovery

Problems

Severity

New host

Host

IPMI

Tags

Macros

Inventory

Encryption

Value mapping

* Host name

Cisco UCS

Visible name

Cisco UCS

Templates

Cisco UCS SNMP

Select

* Groups

Network devices/Cisco (new)

Select

Interfaces

Type

IP address

DNS name

Connect to

Port

Default

Agent

192.168.50.143

IP

DNS

10050

Remove

Add

Description

Monitored by proxy

(no proxy)

Add

Cancel

AUTOMATIC ITEM TYPE SUGGESTIONS

type of information is now suggested automatically

- ✓ No more guessing or semi-mandatory memorizing of the documentation
- ✓ Type of information can now also be changed from the *Preprocessing* tab
- ✓ A warning is displayed if a potentially wrong type of information is selected

All hosts / Oracle Linux Web server node 1 Enabled ZBX Items 68 Triggers 20 Graphs 12 Discovery rules 4 Web scenarios

Item Tags Preprocessing

* Name Zabbix agent hostname

Type Zabbix agent

* Key agent.hostname Select

Type of information Numeric (unsigned) ⓘ

* Host interface 192.168.3.141:10050

Units

* Update interval 1m

This type of information may not match the key.

LATEST DATA IMPROVEMENTS

More useful information is now available directly in the *Latest data* section

- ✓ *Last check* column now displays seconds since last check (instead of date/time)
- ✓ Hovering over the values in the *Last value* column will display the collected values without units applied to them
- ✓ Ability to navigate directly to the item configuration when clicking on the item name
- ✓ Subfilters based on hosts, tags and tag values

LATEST DATA IMPROVEMENTS

☐ Host	Name ▲	Last check	Last value	Change	Tags	Info
☐ Zabbix server	/: Free inodes in %	21s	99.6415 %		component: storage filesystem: /	Graph
☐ Zabbix server	/: Space utilization ?	19s	11.31 99.641549 ×	+0.000767 %	component: storage filesystem: /	Graph
☐ Zabbix server	/: Total space	17s	23.88 GB		component: storage filesystem: /	Graph
☐ Zabbix server	/: Used space	15s	2.7 GB	+192 KB	component: storage filesystem: /	Graph
☐ Zabbix server	/boot: Free space	20s	99.9395 %		component: storage filesystem: /boot	Graph
☐ Zabbix server	/boot: Space utilization	18s	24.8555 %		component: storage filesystem: /boot	Graph
☐ Zabbix server	/boot: Total space ?	16s	1014 MB		component: storage filesystem: /boot	Graph
☐ Zabbix server	/boot: Used space ?					

ITEM

Graph

Values

500 latest values

Configuration

Subfilter affects only filtered data

HOSTS

Oracle Linux Web server node 1 68 Oracle Linux Web server node 2 68 RHEL 7 QA node 1 42 RHEL 8 Mail server 42 RHEL 8 MySQL node 1 90 RHEL 8 MySQL node 2 90 Ubuntu 20 DEV server - BACKUP 2 42 Ubuntu 20 DEV server node 1 42 Ubuntu QA node 1 42 Zabbix server 129

TAGS

component 739 disk 8 filesystem 8 interface 9 node-id 4 node-name 4

TAG VALUES

component: application 22 cache 2 cluster 4 connections 20 cpu 206 data-collector 13 environment 24 health 6 innodb 22 internal-process 20 memory 108 network 21 tables 14 threads 8

disk: sda 8

filesystem: / 4 /boot 4

interface: enp0s3 9

node-id: cl25uppho0001mapvms5v34ny 4

node-name: None 4

NEW SERVICES SECTION

Since the *Services* section has been reworked and contains a large number of new features, all of the service-related operations are now available under the *Services* section

- ✓ Service configuration
- ✓ Service actions
- ✓ SLA creation
- ✓ Accessing SLA reports based on the created SLAs

- Monitoring
- Services
- Services
- Service actions
- SLA
- SLA report
- Inventory
- Reports
- Configuration
- Administration
- Support
- Integrations
- Help
- User settings
- Sign out

Windows QA nodes 3Linux DEV hosts 11DB hosts 1

Linux Servers/QA Nodes

Select

type here to search

Status

Any

Enabled

Disabled

Tags

And/Or

Or

target

Contains

linux

Remove

Add

Show hosts in maintenance

Show suppressed problems

Not classified

Warning

High

Information

Average

Disaster

Update

Apply

Reset

Displaying 3 of 3 found



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NEW FILTERING OPTIONS

NEW FILTERING OPTIONS

The ability to define and save named filters has been added to multiple Monitoring sections

- ✓ Latest data
- ✓ Problems
- ✓ Hosts

Named filters can be saved and used to quickly access the necessary information in these sections



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LATEST DATA FILTERS

Host groups

Linux servers ✕

type here to search

Select

Hosts

RHEL 7 QA node 1 ✕

RHEL 8 QA node 1 ✕

Ubuntu QA node 1 ✕

type here to search

Select

Name

Tags

And/OrOr

component

Contains

cpu

Remove

Add

Show tags

None123

Tag name

FullShortenedNone

Tag display priority

comma-separated list

Show details☐

Update

Apply

Reset

Subfilter affects only filtered data

HOSTS

RHEL 7 QA node 1 17

RHEL 8 QA node 1 17

Ubuntu QA node 1 17

TAG VALUES

component:

cpu 51

☐ Host	Name ▲	Last check	Last value	Change	Tags	Info
☐ RHEL 8 QA node 1	Context switches per second	39s	821.1714	-39.6048	component: cpu	Graph
☐ Ubuntu QA node 1	Context switches per second	11s	795.8775	-56.9264	component: cpu	Graph
☐ RHEL 7 QA node 1	Context switches per second	11s	795.7308	-56.7756	component: cpu	Graph
☐ Ubuntu QA node 1	CPU guest nice time ?	9s	0 %		component: cpu	Graph
☐ RHEL 7 QA node 1	CPU guest nice time ?	9s	0 %		component: cpu	Graph
☐ RHEL 8 QA node 1	CPU guest nice time ?	37s	0 %		component: cpu	Graph
☐ RHEL 8 QA node 1	CPU guest time ?	38s	0 %		component: cpu	Graph
☐ RHEL 7 QA node 1	CPU guest time ?	10s	0 %		component: cpu	Graph

Host groups

Linux servers ✕

type here to search

Select

Tags

And/Or

Or

tag

Contains ∨

value

Remove

[Add](#)

Hosts

RHEL 7 QA node 1 ✕

RHEL 8 QA node 1 ✕

Ubuntu QA node 1 ✕

type here to search

Select

Show tags

None

1

2

3

Tag name

Full

Shortened

None

Name

Tag display priority

comma-separated list

Show details

☐

Update

Apply

Reset

Subfilter affects only filtered data

HOSTS
[RHEL 7 QA node 1 17](#) [RHEL 8 QA node 1 17](#) [Ubuntu QA node 1 17](#)

TAGS
[component 51](#)

TAG VALUES
component: [application +3](#) **[cpu 51](#)** [environment +6](#) [memory +21](#) [network +27](#) [os +9](#) [raw +3](#) [storage +57](#) [system +36](#)
disk: [sda +24](#)
filesystem: [/ +12](#) [/boot +12](#)
interface: [enp0s3 +27](#)

☐ Host	Name ▲	Last check	Last value	Change	Tags	Info
☐ Ubuntu QA node 1	Context switches per second	35s	859.8489	+8.4101	component: cpu	Graph
☐ RHEL 8 QA node 1	Context switches per second	3s	860.7762	+15.8813	component: cpu	Graph
☐ RHEL 7 QA node 1	Context switches per second	35s	860.0247	+8.6152	component: cpu	Graph
☐ RHEL 8 QA node 1	CPU guest nice time ?	1s	0 %		component: cpu	Graph



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PROBLEM FILTERS

MONITORING – PROBLEMS

Problem filters can be used to quickly navigate between different problem views

- ✓ You can use trigger tags, problem severities, hosts, and host groups to target specific problems
- ✓ Number of matched problems can be displayed next to the filter name
- ✓ Custom Problem history display range can be selected. This will automatically switch to the problem *History* view

MONITORING – PROBLEMS

Problems

Export to CSV



MySQL low priority problems 2

MySQL high priority problems

Recent problems

Problems

Linux servers

type here to search

RHEL 8 MySQL node 1

RHEL 8 MySQL node 2

type here to search

type here to search

type here to search

Severity

Not classified

Warning

Information

Average

High

Disaster

Show operational data

None

Separately

With problem name

Show suppressed problems

Compact view

Show details

Show unacknowledged only

Show timeline

Highlight whole row

Update

Apply

Reset

Last 1 hour

Zoom out

performance

Remove

Full

Shortened

None

Filter properties

* Name

MySQL high priority problems

Show number of records

Set custom time period

From

now-1h

To

now

Delete

Save

Cancel

Show

Recent problems

Problems

History

Host groups

Linux servers ✕

type here to search

Select

Hosts

RHEL 8 MySQL node 1 ✕

RHEL 8 MySQL node 2 ✕

type here to search

Select

Triggers

type here to search

Select

Problem

Severity

☐ Not classified

☐ Warning

☒ High

☐ Information

☒ Average

☒ Disaster

Host inventory

Type

Remove

Add

Tags

And/Or

Or

scope

Contains

performance

Remove

Add

Show tags

None

1

2

3

Tag name

Full

Shortened

None

Tag display priority

comma-separated list

Show operational data

None

Separately

With problem name

Show suppressed problems

☐

Show unacknowledged only

☐

Compact view

☐

Show timeline

☒

Show details

☒

Highlight whole row

☐

Update

Apply

Reset

Time ▾	☐	Severity	Recovery time	Status	Info	Host	Problem	Operational data	Duration	Ack	Actions	Tags
15:05:56	☐	Average		PROBLEM		RHEL 8 MySQL node 2	⬆️ Load average is too high (per CPU load over 1.5 for 5m) ? min(/RHEL 8 MySQL node 2/system.cpu.load[all,avg1],5m)/last(/RHEL 8 MySQL node 2/system.cpu.num)>1.5 and last(/RHEL 8 MySQL node 2/system.cpu.load[all,avg5])>0 and last(/RHEL 8 MySQL node 2/system.cpu.load[all,avg15])>0	Load averages(1m 5m 15m): (3.39 3.31 2.12), # of CPUs: 1	9m 53s	No		scope: performance class: os component: cpu ...
15:05:48	☐	Average		PROBLEM		RHEL 8 MySQL node 1	⬆️ Load average is too high (per CPU load over 1.5 for 5m) ? min(/RHEL 8 MySQL node 1/system.cpu.load[all,avg1],5m)/last(/RHEL 8 MySQL node 1/system.cpu.num)>1.5 and last(/RHEL 8 MySQL node 1/system.cpu.load[all,avg5])>0 and last(/RHEL 8 MySQL node 1/system.cpu.load[all,avg15])>0	Load averages(1m 5m 15m): (3.06 3.24 2.16), # of CPUs: 1	10m 1s	No		scope: performance class: os component: cpu ...



Improving your Zabbix user experience with the newest Tag, Filter, and GUI features and best practices

HOST FILTERS

MONITORING - HOSTS

Host filters can be used to display the hosts matching your criteria

- ✓ Host groups, tags, and host properties can be used for filtering
- ✓ Number of matching host records can be displayed next to the filter name
- ✓ Host view can match only hosts that have problems of selected severities on them

Hosts

Create host

<

Linux QA nodes 3

Windows QA nodes 3

Linux DEV hosts 11

*DB hosts

>

Name

Host groups

Linux servers/Database servers

Select

IP

DNS

Port

Severity

☐ Not classified

☐ Warning

☐ High

☒ Information

☒ Average

☐ Disaster

Status

Any

Enabled

Disabled

Tags

And/Or

Or

tag

Contains

value

Remove

Add

Show hosts in maintenance

☒

Show suppressed problems

☐

Update

Apply

Reset

Displaying 1 of 1 found



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ZABBIX PACKAGE IMPROVEMENTS

ZABBIX SQL SCRIPTS PACKAGE

zabbix-sql-scripts - SQL scripts for varying Zabbix related tasks for MySQL and PostgreSQL

- ✓ Script to prepare Zabbix database schema and initial data
- ✓ Script to prepare Zabbix proxy database schema for MySQL/PostgreSQL
- ✓ Zabbix history table primary key upgrade scripts
- ✓ PostgreSQL migration to TimescaleDB scripts
- ✓ Script to enable the extended range of numeric (float) values

```
# dnf install zabbix-sql-scripts
```

ZABBIX SELINUX POLICY PACKAGE

zabbix-selinux-policy – Contains all the required policies to run a Zabbix instance

- ✓ The policy is installed with the name *zabbix_policy*
- ✓ Available on RHEL and RHEL derivatives

```
dnf install zabbix-selinux-policy
```



Improving your Zabbix user experience with the newest Tag, Filter, and GUI features and best practices

OTHER UX IMPROVEMENTS

AGENT 2 PLUGIN CONFIGURATION FILES

Zabbix agent 2 plugins can now be configured by using the individual plugin files

- ✓ Located in */etc/zabbix/zabbix_agent2.d/plugins.d*
- ✓ Improved readability
- ✓ More user-friendly when creating your own custom Zabbix agent 2 plugin

```
# ls /etc/zabbix/zabbix_agent2.d/plugins.d/  
ceph.conf  docker.conf  memcached.conf  modbus.conf  mongodb.conf  mqtt.conf  mysql.conf  
oracle.conf  postgres.conf  redis.conf  smart.conf
```

OPT-OUT OF CANCELED ESCALATION MESSAGES

Previously, if an escalation has been canceled, the recipients would receive an Escalation canceled message

Time	Action	Type	Recipient	Message
2022-04-26 16:41:19	DEV server unreachable	Email Gmail	Admin (Zabbix Administrator) <i>artursl1991@gmail.com</i>	Subject: Problem: Dev server unreachable Message: NOTE: Escalation canceled: action 'DEV server unreachable' disabled. Last message sent: Problem started at 16:31:16 on 2022.04.26 Problem name: Dev server Ubuntu 20 DEV server node 1 unreachable Host: Ubuntu 20 DEV server node 1 Severity: Average Operational data: 0 Original problem ID: 824

Escalation canceled messages are sent, if during an escalation:

- ✓ The action, trigger, host, or item is disabled

OPT-OUT OF CANCELED ESCALATION MESSAGES

Now it is possible to control the behavior of *Escalation canceled* messages on the action level

Action

Operations 4

* Default operation step duration

1h

Operations

Steps	Details	Start in	Duration	Action
1	Send message to users: Admin (Zabbix Administrator) via all media	Immediately	10m	Edit Remove
2	Send message to users: Admin (Zabbix Administrator) via all media	00:10:00	Default	Edit Remove
Add				

Recovery operations

Details	Action
Send message to users: Admin (Zabbix Administrator) via Email	Edit Remove
Add	

Update operations

Details	Action
Send message to users: Admin (Zabbix Administrator) via Email	Edit Remove
Add	

Pause operations for suppressed problems

☒

Notify about canceled escalations

☐

* At least one operation must exist.

Update

Clone

Delete

Cancel



QUESTIONS?

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THANK YOU!

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